

PTAC Minutes
Town Hall, Rm 14
2/02/2022
6:30pm

- **Present:** Brian Long, Jeff Birdwell, Sue Clark, Scott Crisafulli, Michelle Zale
- 6:30pm meeting called to order
- **Approval of Minutes:** Sue motion to approve, Scott 2nd, Unanimous
- **Public Participation:** Jamie Wheelock – looking for progress on free fare transportation
 - Need to discuss with MWRTA
- **Ridership:** #'s are trending in right direction from 2019. 2021 total ridership = 14,743; 2019 total ridership = 16,373; 2021 in the thousands every month except for January
 - Brian will find out % of ridership wage
 - Covid – 100% capacity with masks
 - Jeff will look into putting together a heat map – will try something to start with December #'s
- **Old Business:**
 - **A. Available Budget:** Ride assessment fund: \$12,551.70 (\$478 gift)
 - Issue with having snow removal at bus shelters/stops;
 - maybe some funds can go to snow removal at stops
 - Scott will look into quotes for snow removal for stops
 - Brian will check with MWRTA to see what other towns do
 - **B. Review Future Improvements:** Brian will put together spreadsheet of which stops have benches &/or shelter
 - Scott will bring range of varieties of shelters
 - Jeff will reach out to see about retired shelters
 - Possibility of making a cedar shake roof for shelter from MWRTA
 - **C. Membership Update:** Brian reached out to Alexis Fogit, hasn't heard back yet

- **New Business:**

- **A. 2022 Meeting Schedule:** 4/6/22, 6/1/22, 8/3/22, 10/5/22, 12/7/22 @ 6:30pm Town Hall, Room 14
Sue motion to accept dates for 2022, Scott 2nd,
Unanimous
- **B. Rider Issue/Complaint:** a rider was not allowed to exit the bus after asking the driver several times on 12/6/21. It was in the area of the library – she did not leave her name or contact information.
Need to find out if MWRTA is getting complaints, if so what is the process?
If bus is canceled how is it publicized?
Talk to Rick about liason from Milford to MWRTA
- **C. ARPA:** American Recovery Plan Act – yes, funds can be related to public transportation – COVID related
If anyone has any ideas, brainstorm and give ideas to Brian and he will pass along to Zach.
- Does MWRTA do surveys
 - Survey for what kind of media platform do our riders consume? Demographics? How far from your last stop did you need to travel to get to your destination? Brian will follow up with MWRTA to see if they have a survey system
- 7:30pm Sue motion to adjourn, Jeff 2nd, Unanimous

Minutes Respectfully Submitted,


Michelle Zale


Date